



North Akron Savings Bank

EzVoice Telephone Banking



North Akron Savings Bank offers a quick, easy and secure way to check your balance, transfer funds, make loan payments or simply check our great rates.

Dial 1-877-NAKRON (1-877-625-7667) for access to your accounts 24 hours a day, 7 days a week.

ACCESS

Access to EzVoice is secured by the use of a Personal Identification Number (PIN). *Because of the implementation of the new system, previous customers will need to re-establish a PIN number.* During this first access, you will be asked to enter the last four (4) digits of your social security number for identification. After a PIN is established, you can change it at any time.

If you enter an invalid PIN number, you will have two more tries to enter re-enter the correct PIN. Once the limit of **three** has been reached, the account will be locked. You will need to call the bank in order to unlock your PIN. You will then have to establish a new (or the same) PIN.

FUND TRANSFER

You will be able to transfer funds from Checking, Savings and Line of Credit accounts to Checking, Savings, Mortgage, Line of Credit and Installment accounts. *(The Line of Credit can only transfer to a Checking account.)* As long as you have available funds in your account, you will be able to transfer the money.

Previous customers please note that you will no longer need to sign an authorization form to enable transfers.

MENUS

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CUSTOMER SUPPORT

During your call, you may select an option to speak to a customer service representative during normal business hours. A Closed Hours Message will play whenever the bank is closed, including the following holidays: January 1, February 16, July 4, October 11, November 25, January 19, May 31, September 6, November 11 and December 25. You may also call your local office for assistance.

Akron
330-434-9137
Cuyahoga Falls
330-926-2111

Falls-Stow Wal-Mart
330-922-8065
Munroe Falls
330-689-0314

Norton
330-825-9388
Stow-Kent
330-686-5900

